

Company Profile

The link to a successful operating facility





Introducing Assetlink

With over 18 years' experience in providing integrated facilities services solutions, you can be assured that Assetlink is the right choice of partner for your business. Our expertise, technical capability and innovative approach will ensure the efficient and continuous availability of your valuable asset to the highest standard of service quality.

Assetlink provides total facilities services to more than 350 clients across a variety of sectors including mining, industrial, commercial, education, aged care, retail, hospitals, aviation and government.

We provide both individual services and tailored integrated solutions. Our highly skilled and qualified personnel deliver professional services to the exacting requirements of our clients and in compliance with our accreditation to quality standard ISO9001:2008 & ISO 14001 Environmental Management Systems.

Our service repertoire and the products, materials and equipment used, represent demonstrated quality and value.



Facilities Services Partner

Assetlink offers a broad range of facilities services to complement our client's main business operations. These are the services that are essential to support and enhance the everyday operations of the site. Entrusting the management and maintenance of these services to Assetlink ensures our clients can focus on delivering the core objectives of their business.

Our Broad Facilities Service Offering includes:

- Accommodation
- Asset Management
- Catering
- Cleaning
- Construction Support
- Emergency Services
- Grounds Maintenance
- Industrial Cleaning
- Labour Hire
- Laundry
- Life Cycle Maintenance
- Maintenance
- Project Management
- Procurement
- Security
- Stock Management
- Stock Procurement
- Traffic Management
- Transportation
- Waste Management



Our People

At Assetlink we encourage a culture of pride, passion and respect. With over 2,000 people employed across Australia, we truly believe that our employees are our most valuable asset. That's why we go out of our way to only employ people who are positive, customer-focused, experienced and committed to presentation excellence at all times. In return we provide a culture of openness and respect and reward employees with training and development programs, generous remuneration and opportunities to progress their career.

Assetlink has access to a wide network of reputable and skilled contractors. Through our robust system of prequalification screening we have a register of contractors in addition to our extensive employee base and from which we can draw to service our client needs or to provide specialised services. With over 18 years' experience in managing and allocating resources, Assetlink has comprehensive systems and processes enabling the ready deployment and effective mobilization of employees and contractors to ensure a consistently high level of service excellence is delivered and maintained for all clients.

We encourage all our personnel to contribute and take pride in the growth and success of Assetlink. In recognition of this commitment we've won the Best Employer and Australian Achiever for Customer Service awards in recent years.





Experience and Capability

Assetlink has a wealth of experience in managing diverse and high profile client sites across multiple locations, states and industry sectors. Dedicated and skilled Assetlink business leaders and managers, with years of industry experience, manage the assets of our clients with facilities services solutions tailored to the client's individual requirements and performance standards.

Clients we are delighted to partner include some of Australia's most well-known organisations:





Risk Management and Accreditation

Assetlink delivers industry-leading facilities services on the strength of our accredited quality and environmental management systems. We establish performance benchmarks across all areas of our business and implement key performance indicators (KPI's) to continually measure and monitor our service performance.

Assetlink is certified to AS/NZS ISO 9001: 2008 Quality Management Systems and ISO 14001 Environmental Management Systems.

Assetlink is committed to the health, safety and welfare of its staff, contractors, customers and visitors to every site we service. We have developed an OHS Management System compliant with the provisions of AS/NZS 4801 Safety Management Systems and are currently working towards JAZ/ANZ accredited certification.

Assetlink has a low appetite for risk and take our compliance obligations seriously. We manage business risk through a rigorous program of risk management and in keeping with the principles of AS/NZS ISO 3100:2009 Risk Management.

We are proactive in our implementation of best practice risk management and compliance. Our due diligence ensures compliance across all areas of our business and provides assurance and peace of mind for our clients.



Quality Management
Systems certified
AS/NZS ISO 9001:
2008



Environmental
Management certified
AS/NZS 14001



Fully aligned to
AS 4801 with
certification
pending in 2012.



Management Reporting

We use practical, innovative and secure online systems to support our service delivery operations. Our clients have access to transparent contract management portals where they can view maintenance schedules and work updates quickly and easily.

Additionally, the Assetlink Intranet supports our employees in the field wherever they are across Australia with online employee training tools, records management, quality management systems, incident management tools and more. This ensures that all employees are kept up to date with information, processes and learning tools that will enable them to continue to provide best of class service to our clients.

Our Sustainability

At Assetlink we are committed to protecting the future of our people and the environment through sustainable growth, financial stability and environmentally friendly practices.

It is our duty to provide our customers, suppliers and staff with an organisation that has both the financial ability and capacity to continue to grow and endure. This will enable us to provide long term customer partnerships and employment security.

We are equally committed to actively reducing our environmental footprint. We work collaboratively with our clients to implement systems and procedures that encourage and support environmentally sustainable practices.

Our Point of Difference

Assetlink is an experienced, dedicated and innovative facilities services organisation. We partner with our clients to actively provide tailored solutions that complement their existing business model and to support and enhance the everyday operations of the site.

We have robust, flexible work practices in place and systems that deliver on our promise, yet at the heart of our offering are our people.

Assetlink employees are experienced, skilled, dedicated and passionate. Combined with an ongoing training and development program we are able to consistently provide our customers with the highest level of service, reliability and confidence in our ability.





To provide service delivery excellence in line with our brand promise of enhancing the condition of our client's assets.

THE ASSETLINK VISION



**Contact us
to find
out more**

NSW

2 – 12 Tennyson Road
Gladesville NSW 2111
Tel: 02 9857 7100

VIC

2 Craine Street
South Melbourne VIC 3205
Ph: 03 9682 6066

SOUTH QLD

5/29 Links Avenue
Eagle Farm QLD 4009
Ph: 07 3868 4099

NORTH QLD

123 Dempsey St
Gordonvale QLD 4865
Ph: 07 4056 6469

Assetlink is represented in all major cities in Australia:

Sydney • Melbourne • Brisbane • Perth • Adelaide • Hobart • Cairns • Darwin

Web: www.assetlink.com.au Email: mail@assetlink.com.au